
MEETING NOTES

April 27th, 2017

Shoreline Library

345 Northeast 175th Street,
Shoreline, WA 98155

Participants: Belina Van (Catholic Community Services), Ben Tibbetts (Hopelink), Brittany Krein (Hopelink), DeAnna Martin (King County Transportation), Harry Horst (Northshore Senior Center), Penny Lara (King County Metro), Rob Finley (CHC Services)

Staff: Mark Carson (Hopelink)

WELCOME, INTRODUCTIONS, AND ANNOUNCEMENTS

The meeting began at 10:30 AM. The attendees provided introductions

Mark Carson (Hopelink) read an e-mailed update about the King County Metro Access Transportation 5310 Traditional Grant Project Update Seeking Feedback. (Included here)

Metro's Community Access Transportation 5310 Traditional Grant Project Update seeking your feedback:

King County Metro applied and received FTA Traditional 5310 grant funds in the previous biennium to expand mobility options for seniors and people with disabilities in South or East King County. The top area being considered for these funds is Federal Way, because they currently have three Hyde shuttles that are no longer funded by Sound Generations beyond the summer of 2017 and would lose the service unless these funds can be used. King County Metro would like to send out an Invitation to Bid this Spring seeking an agency to provide three shuttles in Federal Way to provide about 9K annual rides or more for seniors and people with disabilities. We are currently seeking feedback from the KCMC on whether Federal Way should remain the top priority for these funds. If not, we are seeking input on what other cities or area should have a higher priority for service expansion (with some rationale for consideration). Feedback should be sent by April 28 to don.okazaki@kingcounty.gov. If you have any questions, you may also call him at 206-263-1082.

Rob Finley shared with the group some details about CHC Services' Driver Evaluation Program. For more information, call (425) 275-5858 or e-mail RFinley@chcservices.com

Brittany Krein gave an update on the Hopelink Travel Programs events. Currently on the calendar are the following events:

- Healthy Living Fair at the Edmonds Senior Center (April 28th)
- Community Resource Day at Cascadia College (May 26th)
- Shoreline Community College Annual Wellness Fair (June 8th)

For more information e-mail BKrein@hopelink.org

PRESENTATION: FARE-RELATED PUBLIC OUTREACH

DeAnna Martin (King County Transportation) shared with the group the latest happenings in King County Metro's Fare Related outreach efforts. This is a 2-year process with the goal of making fares easier to understand and pay without compromising the current 25%-30% fare recovery target. This is about making boarding faster, reducing affordability barriers, and mobbing more people more efficiently. The Fare advisory group has been meeting and gathering information and come up with 2 options for consideration:

Option A: is a Flat \$2.75 Fare regardless of time or zones.

Option B: is a \$2.50 Base fare with \$3.00 peak fare.

Neither is a "perfect fit". Some individuals would see an increase in their cost of ridership increase, but the majority would see either a decrease, or no change. A question was asked about which demographics would see changes. DeAnna said that the information was available, but that she didn't have the exact numbers with her. There is a second online survey out to gather information and opinions about these 2 options. It can be found here:

http://kingcounty.gov/about/news/public-feedback.aspx?pd_url=https%3A%2F%2Fwww.peakdemocracy.com%2Fportals%2F262%2FIsue_4828#peak_democracy

PRESENTATION: THE FUTURE OF ACCESS PARA-TRANSIT

King County Metro is launching Phase 2 of the "Help Shape Access Transportation" project. Having listened to input, King County Metro is making some changes now, and planning some others to take effect in 2018 at the beginning of a new contract cycle. The changes taking place now include:

- changing the start time for the beginning of the pickup window (previously, if a customer were anticipated to be picked up at 10:45 am, the program would give a window of 10:30-11:00am. Now, the same customer would be given a window of 10:45-11:15am) this results in more on-time pickups.
- Scheduling Drop-off times <30-minutes prior to appointment times rather than <1-hour.
- Updating speed estimates to account for an increase in vehicle traffic from the previous traffic data.

These incremental changes have resulted in a nearly 5% increase in on-time performance.

Some of the scheduled changes include increasing oversight of the scheduling process, developing a service mix to make service more cost-effective and improve service, and increase the contracted on-time performance goal to 92%.

Some of the new technological tools available allow for notifying customers via automated voice or text message, and allowing reservations to be made online.

Other changes and options are being considered. To contribute, please fill out the survey at

www.kingcounty.gov/metro/access-outreach

DISCUSSION: 2017 WORK PLAN

Mark Carson (Hopelink) opened the discussion by handing out printouts of the 2017 North King County Mobility Coalition Work Plan. After discussion of what needs everyone was hearing from their clientele, the group focused in on trip planning and driver safety programs for older adults as an area of particular focus. This has several aspects including educating individuals about the public transit options, assessing driving abilities, and trip planning. The group has agreed that this will be our next area of emphasis.

NEXT STEPS:

- Penny Lara agreed to bring data from King County Metro to the June meeting
- Mark Carson agreed to create a survey so that we could assess the particular aspect of this issue to focus on 1st

The meeting adjourned at Noon.

NEXT MEETING

June 22th, 2017
Shoreline Library
345 Northeast 175th Street,
Shoreline, WA 98155

NORTH KING COUNTY MOBILITY COALITION CONTACT

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